



Data Collection, Process Automation & Reporting Mobilized for

HEALTH & HUMAN SERVICES

Mobile Epiphany provides **Touch Mobile for Health & Human Services**, a software platform to mobilize your data collection processes and automate reports. Workers can use our easy-to-use application specifically designed for social services visitations and inspections on smartphones and tablets to simplify the historical lookup and collection of data. Information is synced bi-directionally from the field to back end systems and other databases. With a full enterprise reporting engine, back office users can request and run customized reports directly from a mobile device, PC or web browser.

Touch Mobile for Health & Human Services is a powerful solution that can be quickly customized to capture your specific processes and requirements.

Touch Mobile for Health & Human Services Benefits:

- Assure procedures are followed each time using powerful validation rules that ensure your department's unique procedural requirements are followed correctly
- Collect data in real time, eliminating paperwork and monotonous data re-entry
- Manage records non-intrusively at the point of contact directly on mobile device
- Conduct more work per day and spend less time doing paperwork
- Auto-trigger workflows, sending pertinent reports and data to the next associate in the process, speeding up response time and ensuring accountability for everyone involved



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Touch Mobile for Health & Human Services Benefits Continued:

- Automate email notifications, tasks, work orders, report creation and distribution based on rules set within workflow engine
- Create report templates and sort, filter, query and export data
- Minimize the risk of lost information through automatic syncing with central database
- Intuitive, touch-based, mobile user interface requires minimal training
- The same mobile application platform can be used to mobilize and automate all processes and reporting throughout your organization

Touch Mobile for Health & Human Services Features:

- Industry standard forms and custom forms at your fingertips
- Collect data, easily lookup and review case histories even when network connection is unavailable
- All data is stored in a centralized database, works as a stand-alone system or can share data with nearly any system
- Online or offline application and process operation – network connectivity not required
- Capture photos, signatures, audio and video. Photos can be rotated, cropped, and sketched on
- Role based security and permissions – users only see data relevant to their role or geographical location
- Work Crumbing® technology ensures that all data captured is recorded with date, time and GPS location for event tracking and worker productivity analysis

TOUCH MOBILE



Our Touch Mobile for Health & Human Services app improves response times and accountability while helping workers carry out visitations and inspections.



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