Data Collection, Process Automation & Reporting Mobilized for
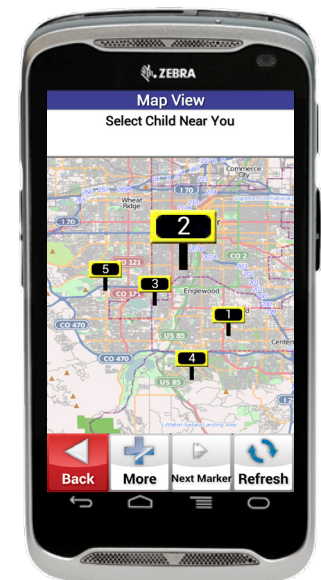
CHILDFIRST

Mobile Epiphany, in partnership with Zebra, provides **ChildFirst** to the health and human services industry. ChildFirst is a software platform to mobilize a case worker's data collection tasks as well as facility inspections. It is used for child and facility visitations and automates the reports. Zebra Technologies' wide array of mobile handheld and tablet devices make running Mobile Epiphany software simple and intuitive.

The Zebra devices simplify the lookup and collection of data related to their cases. Information can be synchronized to systems such as an existing SACWIS as well as other databases. A full enterprise reporting engine allows back office users to request and run customized reports directly from a mobile device, PC or web browser. This greatly reduces the administrative burden on the case worker and executive staff, leaving them far more time to spend focused on the children and families.

ChildFirst Benefits:

• Can be quickly customized to capture your specific processes and requirements

• Intuitive, touch-based, mobile UI requires minimal training

• Assure visitation and facility inspection procedures are followed consistently using powerful validation rules that ensure procedural requirements are followed correctly

• Collect data in real time, eliminating delayed paperwork and time consuming (and error prone) data re-entry

• Manage case records non-intrusively directly on a mobile device

• Conduct more visitations per day; spend more time serving children and families
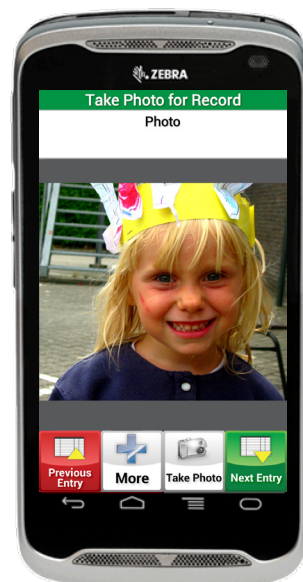
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ChildFirst Benefits Continued:

• Remove the obtrusiveness of a laptop and create more meaningful engagements with children and families

• Auto-trigger workflows, sending pertinent reports and data to the next associate in the process, speeding up response time and ensuring accountability for everyone involved

• Automate email notifications, tasks, report creation and distribution based on rules set within the workflow engine

• Easily create report templates. Effortlessly sort, filter, and query data in the system.

• Automatic syncing with central database

• Configure, deploy and modify quickly and easily

ChildFirst Features:

• Cases looked up instantly with forms and processes at your fingertips for quick data entry

• Easily lookup and review case histories even when network connection is unavailable

• The system works as a stand-alone system or can integrate data with nearly any other system

• Automatically send and receive data to remote mobile devices the moment a device is connected to a network

• Online or offline application and process operation – network connectivity not required

• Capture photos, signatures, audio and video. Dictation converted to text in real time.

• Role based security and permissions – users only see data relevant to their role or geographical location

• Work Crumbing® technology ensures that all data captured is recorded with date, time and GPS location for event tracking and worker productivity analysis

Our ChildFirst solution simplifies data review and data collection, increases accountability and greatly reduces a case worker's administrative effort.

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